



DEVELOPMENT THROUGH PARTNERSHIP

Request for Proposal

Appointment of a professional service provider to provide and install a managed hosted VoIP solution for a period of 3 years

For cidb

Witness

Bidder

Witness

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Section 1	
	SBD Forms, certificates and other documents. (Please refer to page 31 of this document for completeness of documents to be attached under this section)
Section 2	
Annexure A	Methodology
Annexure B	Tenders Experience (Company profile and List of projects of previous and current clients)
Annexure C	Experience of Key personnel (Relevant Academic Qualifications, detailed CV)
Annexure D	Special Conditions of Contract (SCC)
Annexure E	General Conditions of Contract (GCC)

For cidb

Witness

Bidder

Witness

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE CONSTRUCTION INDUSTRY DEVELOPMENT BOARD					
BID NUMBER:	RFB60055	CLOSING DATE:	16 JULY 2019	CLOSING TIME:	11:00
DESCRIPTION	APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER TO PROVIDE AND INSTALL A MANAGED HOSTED VoIP SOLUTION FOR A PERIOD OF 3 YEARS				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
cidb Head Office; SABS Campus Block N and R; 2 Dr Lategan Road; Groenkloof					
VALIDITY PERIOD	90 DAYS				
COMPULSORY BRIEFING SESSION DATE AND TIME	N/A				
VENUE	N/A				
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Mr Sphiwe Mlangeni		CONTACT PERSON	Ms Elenore Downing	
TELEPHONE NUMBER	012 482 7328		TELEPHONE NUMBER	012 482 7212	
FACSIMILE NUMBER	086 618 5572		FACSIMILE NUMBER		
E-MAIL ADDRESS	SphiweM@cidb.org.za		E-MAIL ADDRESS	ElenoreVR@cidb.org.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TOTAL BID PRICE	R				
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		TICK APPLICABLE BOX <input type="checkbox"/> Yes <input type="checkbox"/> No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					

For cidb

Witness

Bidder

Witness

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
---	--	--	---

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS	
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	<input type="checkbox"/> YES <input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.	

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION. 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED--(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT. 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT. 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS. 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS. 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA. 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID. 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER. 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED. 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

 For cidb Witness

 Bidder Witness

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:.....

NOTE

Blacklisted companies appearing on the National Treasury database and prohibited from conducting business with public entities, shall not be considered.

For verification, cidb reserves the right to conduct site visits and interview officials who's CVs have been submitted as part of this bid.

Late, Faxed or emailed bids or part thereof, shall not be considered.

For cidb

Witness

Bidder

Witness

CERTIFICATE OF AUTHORITY FOR SIGNATORY

Indicate the status of the tenderer by ticking the appropriate box hereunder. The tenderer must complete the certificate set out below for the relevant category, and **attach their Registration Certificates for Companies, Close Corporations and Partnerships, or Agreements and Powers of Attorney for Joint Ventures, or ID documents to the page provided at the end of this form.**

(I) COMPANY	(II) CLOSE CORPORATION	(III) PARTNERSHIP	(IV) JOINT VENTURE	(V) SOLE PROPRIETOR

(I) CERTIFICATE FOR COMPANY

I,chairperson of the Board of Directors of hereby confirm that by resolution of the Board (Copy attached) taken on 20....., Mr/Ms acting in the capacity of , was authorized to sign all documents in connection with the tender for Contract No..... and any contract resulting from it, on behalf of the company.

Chairman:

As Witnesses: 1. _____

2. _____

Date: _____

(II) CERTIFICATE FOR CLOSE CORPORATION

We, the undersigned, being the key members in the business trading ashereby authorize Mr./Ms acting in the capacity of, to sign all documents in connection with the tender for Contract No and any contract resulting from it, on our behalf.

NAME	ADDRESS	SIGNATURE	DATE

Note : This certificate is to be completed and signed by all of the key members upon whom rests the direction of the affairs of the Close Corporation as a whole.

For cidb

Witness

Bidder

Witness

(III).CERTIFICATE FOR PARTNERSHIP

We, the undersigned, being the key partners in the business trading as hereby authorize Mr./Ms.....acting in the capacity of to sign all documents in connection with the tender for Contract No and any contract resulting from it, on our behalf.

NAME	ADDRESS	SIGNATURE	DATE

Note : *This certificate is to be completed and signed by all of the key partners upon whom rests the direction of the affairs of the Partnership as a whole.*

(IV) CERTIFICATE FOR JOINT VENTURE

We, the undersigned, are submitting this tender offer in Joint Venture and hereby authorize Mr/Ms authorized signatory of the company, acting in the capacity of lead partner, to sign all documents in connection with the tender offer for Contract No and any contract resulting from it, on our behalf. This authorization is evidenced by the attached power of attorney signed by legally authorized signatories of all the partners to the Joint Venture.

NAME OF FIRM	ADDRESS	AUTHORISING SIGNATURE, NAME AND CAPACITY

Note : *This certificate/Agreement is to be completed and signed by all of the key partners upon whom rests the direction of the affairs of the Partnership as a whole.*

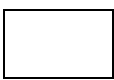
(V) CERTIFICATE FOR SOLE PROPRIETOR

I, _____, hereby confirm that I am the sole owner of the business trading as _____

Signature of Sole owner:

As Witnesses:

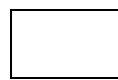
1. _____
2. _____



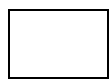
For cidb



Witness



Bidder



Witness

Pricing Schedule

Pricing will be based on the maximum units and call volumes stipulated in the pricing schedules.

Invoicing will be done based on:

- ONCE-OFF costs quoted as per pricing schedule B;
- MONTHLY rental, which is based on minimum units below (Schedule A) based on unit rates quoted as per pricing schedule C. This may or may not increase/ decrease after implementation and will be invoiced accordingly.
- MONTHLY calls based on actual usage as per call rates quoted on pricing schedule D.

SCHEDULE A: MINIMUM HARDWARE REQUIREMENTS FOR PURPOSE OF IMPLEMENTATION													
UNITS FOR ROLL OUT		HEAD OFFICE	PROVINCIAL OFFICES										
		GP, Pretoria	GP, Pretoria	KZN, Durban	FS, Bloemfontein	LP, Polokwane	NW, Mahikeng	MP, Nelspruit	WC, Cape Town	EC, Bhisho	NC, Kimberley	TOTAL	
Executives, high level handsets		5	Included with HO	0	0	0	0	0	0	0	0	5	
Personal Assistants, midlevel handsets		5		0	0	0	0	0	0	0	0	0	5
Management, Administrative Staff, entry level handsets		132		11	5	7	3	5	5	7	3	166	
Call Centre, handset, wireless rechargeable headset		10		0	0	0	0	0	0	0	0	10	
Switchboard		1		0	0	0	0	0	0	0	0	1	
Switchboard DSS/ Expansion Panel		0		0	0	0	0	0	0	0	0	0	
Portable phones	Base station (handset, charger)	4		0	0	0	0	0	0	0	0	4	
	Cell Station	2		0	0	0	0	0	0	0	0	2	
Conference phones		1		1	1	1	1	1	1	1	1	9	
Analogue line		1		0	0	0	0	0	0	0	0	1	
Fax-to-email		1		0	0	0	0	0	0	0	0	1	
CALL VOLUMES													
Inter branch	500 000 calls/ year			National				6 600 calls/ year					
Local	28 776 calls/ year			International				132 calls/ year					
Cell phones	175 520 calls/ year			International, cell phone				132 calls/ year					

For cidb

Witness

Bidder

Witness

PRICING SCHEDULE B: ONCE OFF COSTS											
ITEM		PRICING PER ITEM PER PROVINCE									
		GP, Pretoria	KZN, Durban	FS, Bloemfontein	LP, Polokwane	NW, Mahikeng	MP, Nelspruit	WC, Cape Town	EC, Bhishe	NC, Kimberley	TOTAL
Deployment costs	Installation and setup of the hardware, software, commissioning per port, training, travel, etc. of (1) all users; (2) call centre and agents, (3) voice recording, (4) switchboard, (5) analogue line and (6) fax to email solution										
Number porting costs/ termination**	Costs to port cidb "golden" numbers and number ranges, terminate with current service provider										
TOTAL COST (A)											

**Please see attached latest telephony invoices for number ranges

For cidb

Witness

Bidder

Witness

APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER TO PROVIDE AND INSTALL A MANAGED HOSTED VoIP SOLUTION FOR A PERIOD OF 3 YEARS

PRICING SCHEDULE C: 36 MONTHS RENTAL COSTS, please calculate costs based on maximum number of units

DESCRIPTION OF SERVICE		MAXIMUM UNITS	UNIT RATE	COST YEAR 1	COST YEAR 2 Increased on contract 1st anniversary date	COST YEAR 3 Increased on contract 2nd anniversary date	TOTAL	
Per seat fee, users	Total cost of managed VoIP solution per number (seat), including support, PBX software, TMS Software, Call Centre Software, updates to user details, assigning pin numbers, monthly reporting, port cost, etc.	500 users						
Hosted fees	Call Centre, incl software, licenses, etc	18 agents						
	Voice recording/ logger, incl software, licenses, etc	19 agents						
Handsets, lease (must include service, repair/ replace)	Executive, high level handset, per handset	5 handsets						
	Personal Assistants, midlevel handsets, per handset	5 handsets						
	Management, Administrative Staff, boardrooms, etc., entry level handset, per handset	380 handsets						
	Call Centre, handset, wireless rechargeable headsets, per complete set	18 handsets						
	Switchboard	Switchboard	1 console					
		DSS/ Extension panel	10 panels					
	Conference phone/s	15 phones						
	IT/ FM, portable phones	Complete set (handset, charger),	8 base stations					
Cell station		8 cell stations						
Analogue line	Analogue line for the franking machine	1 line						
Fax to email services	Fax to email line, support, reporting, software, etc.	1						
TOTAL COST (B)								

[]
For cidb

[]
Witness

[]
Bidder

[]
Witness

APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER TO PROVIDE AND INSTALL A MANAGED HOSTED VoIP SOLUTION FOR A PERIOD OF 3 YEARS

PRICING SCHEDULE D: CALL COSTS, 36 MONTHS, please calculate costs based on maximum call volumes stipulated below						
Billing method, VoIP calls	Unit rate	Maximum call volumes per billing method/ year	COST YEAR 1	COST YEAR 2 Increased on contract 1st anniversary date	COST YEAR 3 Increased on contract 2nd anniversary date	TOTAL
INTER BRANCH	500 000 calls/ year x 5 minute average call = 2 500 000 minutes/ year					
ON NET CALLS	84 700 calls/ year x 5 minute average call = 423 500 minutes/ year					
Call rate per second						
Call rate per minute						
LOCAL	84 673 calls/ year x 5 minute average call = 423 365 minutes/ year					
Call rate per second						
Call rate per minute						
CELL PHONE	516 468 calls/ year x 5 minute average call = 2 582 340 minutes/ year					
Call rate per second						
Call rate per minute						
NATIONAL (long distance)	19 420 calls/ year x 5 minute average call = 97 100 minutes/ year					
Call rate per second						
Call rate per minute						
INTERNATIONAL	388 calls/ year x 5 minute average call = 1 940 minutes/ year					
Call rate per second						
Call rate per minute						
INTERNATIONAL, CELL PHONE	388 calls/ year x 5 minute average call = 1 940 minutes/ year					
Call rate per second						
Call rate per minute						
FAX TO EMAIL	6 050 minutes/ year					
Inbound/ outbound fax per second						
TOTAL COST (C)						
TOTAL COST (A) + (B) + (C)						
VAT 15%						
TOTAL TENDER PRICE						

For cidb

Witness

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Witness

DECLARATION OF INTEREST

SBD 4

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

1.1 the bidder is employed by the state; and/or

1.2 the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative:

.....

2.2 Identity Number:

2.3 Position occupied in the Company (director, trustee, shareholder?):

.....

2.4 Company Registration Number:

2.5 Tax Reference Number:

2.6 VAT Registration Number:

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:

Name of state institution at which you or the person connected to the bidder is employed:

.....

.....

Position occupied in the state institution:

.....

Any other particulars:

.....

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attached proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.

2.7.2.2 If no, furnish reasons for non-submission of such proof:

.....

.....

2.8 Did you or your spouse, or any of the company's directors /trustees /shareholders /members or their spouses conduct business with the state in the previous twelve months? **YES/NO**

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Witness

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Witness

2.8.1 If so, furnish particulars:

.....

¹“State” means –

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

²“Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) **YES/NO** with a person employed by the state and who may be involved with the evaluation and/ or a adjudication of this bid?

2.9.1 If so, furnish particulars.

.....

2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

2.10.1 If so, furnish particulars.

.....

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? **YES/NO**

2.11.1 If so, furnish particulars:

.....

3 Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Reference Number	Tax Number	State Number / Employee Persal Number

For cidb

Witness

Bidder

Witness

4 DECLARATION

I, THE UNDERSIGNED (NAME) _____ CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT.

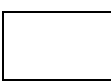
I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature

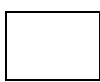
Date

Position

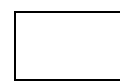
Name of bidder



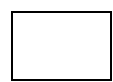
For cidb



Witness



Bidder



Witness

SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to **not exceed** R50 000 000 (all applicable taxes included) and therefore the **80/20** preference point system shall be applicable; or
- b) The 80/20 preference point system will be applicable to this tender.

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

For cidb

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Bidder

Witness

- (c) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“prices”** includes all applicable taxes less all unconditional discounts;
- (h) **“proof of B-BBEE status level of contributor”** means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

- Ps = Points scored for price of bid under consideration
- Pt = Price of bid under consideration
- Pmin = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14

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Bidder

Witness

4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1 B-BBEE Status Level of Contributor: . =(maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at last 51% owned by:	EME	QSE
	√	√
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		

<input type="text"/>	<input type="text"/>
For cidb	Witness

<input type="text"/>	<input type="text"/>
Bidder	Witness

Any QSE		
---------	--	--

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm:.....

8.2 VAT registration number:.....

8.3 Company registration number:.....

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
 - One person business/sole propriety
 - Close corporation
 - Company
 - (Pty) Limited
- [TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

.....

8.6 COMPANY CLASSIFICATION

- Manufacturer
 - Supplier
 - Professional service provider
 - Other service providers, e.g. transporter, etc.
- [TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such

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For cidb

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Witness

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Bidder

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Witness

- cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

WITNESSES

1.

2.

.....
SIGNATURE(S) OF BIDDERS(S)

DATE:

ADDRESS

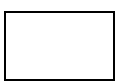
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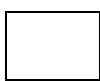
For cidb Witness

Bidder Witness

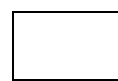
[The tenderers BEE Verification Certificate must be inserted here]



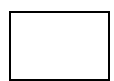
For cidb



Witness



Bidder



Witness

DECLARATION OF BIDDER'S PAST SCM PRACTICES

SBD 8

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have-
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system; or
 - c. failed to perform on any previous contract.
- 4 **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		

For cidb

Witness

Bidder

Witness

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME).....
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

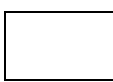
.....
Signature

.....
Date

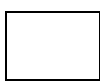
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Position

.....
Name of Bidder

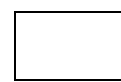
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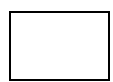
For cidb



Witness



Bidder



Witness

CERTIFICATE OF INDEPENDENT BID DETERMINATION

SBD 9

- 1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a pe se prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

For cidb

Witness

Bidder

Witness

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid: **RFB60055**, do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:

_____ that:
(Name of Bidding Company)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder.
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

For cidb

Witness

Bidder

Witness

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

For cidb

Witness

Bidder

Witness

RECORD OF ADDENDA TO TENDER DOCUMENTS

We confirm that the following communications received from the Employer before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer:

	Date	Title or Details
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10		

SIGNATURE: DATE:
 (of person authorized to sign on behalf of the Tenderer)

For cidb Witness

Bidder Witness

SECTION 2: THE CONTRACT

SCOPE OF SERVICES / TERMS OF REFERENCE

1. Client's / employer's objectives

The Construction Industry Development Board (cidb) is in the process of replacing the current voice solution with a hosted (managed) VoIP solution for a period of 36 months.

2. Description of the services

The hosted solution will be implemented at all nine (9) offices, including Head Office and will consist of, but not limited, to the following components:

- a. Deployment;
- b. Hardware, i.e. VoIP handsets, wireless headsets, switchboard, wallboard;
- c. Software, i.e. PABX-, TMS- and Call Centre Management software;
- d. Voice recording services;
- e. Call routing and billing (usage);
- f. Training;
- g. Security.

IMPORTANT: The cidb will be relocating offices in a phased approach over 3 years, hence pricing will be based on the current locations and number of employees and the solution must therefore cater for an increase in users (scalable).

3. Extent of the services

The proposed solution must include the following components, but is not limited to, for the period of 36 months:

Functionality

- a. An end-to-end managed VoIP solution;
- b. An end-to-end maintenance, repair and support service;
- c. Centrally located managed interface for all sites;
- d. Centrally located managed interface for reporting and billing;
- e. Management and monitoring of VoIP quality, critical during business hours (08:00 to 16:30);
- f. Managed Call Centre solution, including software;
- g. Redundancy and reliability;
- h. Smartphone and soft PBX integration;

For cidb

Witness

Bidder

Witness

- i. The solution must be tested and live before the invoice will be approved for payment (PoC).

Features

i) PBX

- a. Manage all inbound-, outbound- and inter branch calls;
- b. Alerts;
- c. Call screening;
- d. Classes of service, i.e. define access and priority levels;
- e. Provision of call routing e.g. follow-me, transfer, call waiting, etc.;
- f. Caller line ID;
- g. Conferencing capabilities;
- h. Voicemail to email (voice mailbox);
- i. Capability to forward number to extensions, voicemail or when busy to another extension;
- j. Call history;
- k. Must be able to set up pick up groups and hunt groups;
- l. Create speed dials;
- m. Internal directory;
- n. IVR menu's;
- o. PIN code to enable user access to VoIP system.

ii) Switchboard

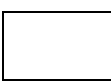
- a. Presence i.e. switchboard operator should be able to see when a line is engaged, not available, etc.;
- b. Call transfers;
- c. Must be able to perform all standard switchboard operations.

iii) Storage and recording of calls

- a. Must be able to record and store for specified number of days in an encrypted format;
- b. This functionality must be available for all call centre agents and switchboard operator;
- c. This functionality must be scalable;
- d. Call recordings must be retrievable on demand.

iv) Mobility

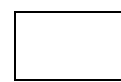
Calls must be transferable to alternative numbers for staff not at the office.



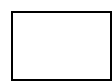
For cidb



Witness



Bidder



Witness

v) Fax2Email

Must include the functionality to scan and send faxes via email from central number.

vi) Call Centre for both inbound and outbound functionality

- a. Must have full Call Centre suite;
- b. Must include Call Centre management software;
- c. Must have an auto-attendant functionality;
- d. Must be able to integrate with MS CRM software;
- e. Must include reports e.g. call loss, abandoned call; etc.

vii) Call administration

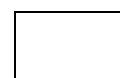
- a. Must include the capability to reroute calls, set up hunting groups, pick up groups, IVR, caller line ID, etc. for both incoming and outgoing calls;
- b. Must be able to filter extensions into groups;
- c. Must be able to manage the auto-attendant and voice messages;
- d. Must be able to play both music and announcements while callers wait.

viii) System administration (TMS)

- a. The administration interface must be via a secure web enabled interface, running in a browser such as Chrome or IE;
- b. The web interface must allow for full management of the PBX;
- c. Reports must be exported in a CSV- and/ or PDF file;
- d. Reports must include cost and usage reports per department and per pin code, billing, call type breakdown, call logs, real-time call costs, individual call history, etc
- e. Must allow for an account set up per user, with credit restrictions, monitoring at a user level as well as organisational level;
- f. Capability to upload IVR messages (auto-attendant menus), music on hold, upload or terminate once-off messages, after hour greetings, etc. via the web interface;
- g. Must have the capability to apply answering rules to inbound calls;
- h. Ability to create, delete and update accounts;
- i. Must be able to distinguish between business-, private-, national-, local- and international calls;
- j. Dial out restrictions per user;
- k. Browser based functionality to enable users to change their availability status, number preferences, etc.


For cidb


Witness


Bidder


Witness

ix) Security

Security measures must be put in place to ensure that infrastructure intrusion avoided. The security solution must include monitoring and detection, which must be reported on a weekly basis or as agreed on.

x) Number porting

The existing “golden” number for cidb as well as VoIP numbers from the current service provider must be retained. The cidb will provide a LoA for porting purposes.

xi) Analogue lines

The cidb requires the use of one (1) analogue line for purpose of loading airtime on the franking machine.

xii) Users and channels

Please see attached schedules.

xiii) Training

Training must be provided, along with summarised list of functionality e.g. call back activation, to each end user and support staff within the IT- and FM departments.

xiv) Billing

Respondents must provide cidb with a detailed call cost comparison (per second and per minute) schedule for all type of calls e.g. landline and mobile costs, national, local, etc.

xv) Hardware

The successful bidder will be expected to provide cidb with the following hardware:

- a. Handsets, entry level and executive with 1.5m fly leads, CAT 6 or 6E;
- b. Headsets;
- c. Wallboard;
- d. Conference phones;
- e. Portable phones;

For cidb

Witness

Bidder

Witness

f. Switchboard.

The cidb will make available the following, be that through a third party or own hardware:

- a. PoE's
- b. Routers;
- c. Cabling;
- d. Network points.

xvi) Service Level Agreement (SLA)

Respondents must include a draft SLA that clearly defines roles, responsibilities and deliverables of all role players, response times, performance guarantees, penalties for non-performance, security, etc.

xvii) Locations and number of staff

CURRENT HEADCOUNT

LEVEL	HEAD OFFICE	PROVINCIAL OFFICES									
	Head Office, GP, Pretoria	GP, Pretoria	KZN, Durban	FS, Bloemfontei	LP, Polokwane	NW, Mahikeng	MP, Nelspruit	WC, Cape Town	EC, Bhishe	NC, Kimberley	TOTAL
Executives	5	0	0	0	0	0	0	0	0	0	5
Personal Assistants	5	0	0	0	0	0	0	0	0	0	5
Management, Administrative Staff	132	Incl in HO	11	5	7	3	5	5	7	3	166
TOTAL											176

THREE (3) YEAR PROJECTION IN HEADCOUNT INCREASE

LEVEL	HEAD OFFICE	PROVINCIAL OFFICES									
	Head Office, GP, Pretoria	GP, Pretoria	KZN, Durban	FS, Bloemfontei	LP, Polokwane	NW, Mahikeng	MP, Nelspruit	WC, Cape Town	EC, Bhishe	NC, Kimberley	TOTAL
Executives	5	0	0	0	0	0	0	0	0	0	5
Personal Assistants	5	0	0	0	0	0	0	0	0	0	5
Management, Administrative Staff	196	19	19	13	16	11	13	13	15	13	363
TOTAL											373

For cidb

Witness

Bidder

Witness

4. Use of reasonable skill and care

The service provider has to ensure that the project team includes a project manager and a key accounts manager with a comprehensive understanding and experience in voice solutions. The service provider will be provided with access to server rooms and will therefore be expected to abide by the policies and procedures as per the IT department.

5. Co-operation with other services providers

The appointed service provider will have to co-operate with other services providers i.e. network (VPN) service provider.

6. Brief

- a. The work components include:
 - Project plan, including roll over plan;
 - Supply, registration, configuration and installation of handsets;
 - Onsite standby whilst implementing;

- b. The major activities include:
 - Project kick-off meetings;
 - Supply and installation;
 - Roll-over to new solution;
 - Technical training of administrators;
 - On-site standby during go-live;

- c. The deliverables are a world class telephony solution.
- d. Time frames will be as per detailed project plan provided by the service provider and agreed upon at the first project meeting.
- e. The solution will be rolled out to Head Office and 8 Provincial Offices.
- f. The reporting requirements will be agreed upon at the first meeting.

7. Particular/Generic specifications

Service providers will be expected to provide a detailed project plan (please use MS Project) outlining the critical path, activities and their dependencies, key dates, etc. This plan will be discussed AND activities, delivery dates, etc agreed on at the project kick-off meeting.

For cidb

Witness

Bidder

Witness

8. Procurement

There will be a two-stage evaluation process for this RFB. The initial evaluation will be on quality; thereafter, bidders who score a minimum of **80** points will be evaluated on Price and BEE, using the 80/20 principle.

Below is the procedure for the evaluation of responsive bidders

“Functionality” means the measurement according to predetermined norms of a service or commodity designed to be practical and useful, working or operating, taking into account quality, reliability, viability and durability of a service or commodity.

The need to invite and evaluate bids on the basis of functionality depends on the nature of the required commodity or service. When functionality is utilised as an evaluation criterion, below must be adhered to.

Quality shall be scored by not less than three evaluators in accordance with the criteria and maximum scores as depicted in the table below:

Quality criteria	Sub criteria	Maximum number of points
METHODOLOGY	<p>Approach Paper (Please provide a detailed project plan emphasising on the project roll over and lead times).</p> <p>Refer to table B for scoring.</p>	25
TENDERER'S EXPERIENCE	<p>Experience in dealing with Corporate and/or Public Sector Clients in rendering similar projects.</p> <p>Please provide a proposal emphasising the company's experience, this will include but not limited to:</p> <ul style="list-style-type: none"> - Demonstrate capacity to undertake the project - Percentage of work to be outsourced to other parties. - Value added services the cidb may benefit from - Number of years the entity has been operating <p>Refer to Table B for scoring</p>	15
	<p>Number of projects of a similar nature where the solution is in use. Each project must be supported by a contactable reference letter from recent clients within the past 5 years.</p> <p>1 project = 3 points 2 projects = 6 points 3 or more projects = 10 points</p>	10
KEY PERSONNEL EXPERIENCE	<p>Experience of project team to be used for this project. (please provide CV's illustrating the project team's experience)</p>	20
	<p>A minimum of five (5) years' experience in Key Accounts Management. <5 years = 5 points 5 years and above = 10 points</p>	10
	<p>A minimum of five (5) years' experience as a Project Manager. <5 years = 5 points 5 years and above = 10 points</p>	10

For cidb

Witness

Bidder

Witness

SITE VISIT	A site visit will be done to shortlisted bidders at their premises and the cidb team will evaluate both the site and presentation of the solution.	30
Maximum possible score for quality (M_s)		100

In order for the service provider to be shortlisted for site visit and presentation has to obtain a minimum of 50 points.

The minimum evaluation criteria for functionality qualifying score is **80** points

Only the qualifying bids will be evaluated in terms of the 80/20 preference points systems, where the 80 points is used for price only and 20 points is used for BBBEE status level contribution score card.

Based on the firm bidder price provided, the following formula will be used to award points on price evaluation.

$$P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{OR} \quad P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{Where}$$

P_s = Points scored for price of bid under consideration
 P_t = Rand value of bid under consideration
 P_{min} = Rand value of lowest acceptable bid

- a) 90 where the financial value inclusive of VAT of all responsive tenders received have a value in excess of R50 million or
- b) 80 where the financial value inclusive of VAT of all responsive tenders received have a value in excess of R50 million.

9. Access to land / buildings / sites

The appointed service provider will be granted access to the cidb premises subject to approval of prior arrangements.

10. Project Planning and programming

- i) State requirements for format of programme, level of detail, critical path activities and their dependencies, frequency of updating, key dates, etc.
- ii) Provide particulars of phased completion, programme constraints, milestone dates for completion etc., as necessary.
- iii) List the activities to be carried out in the project plan

11. Format of communications

The appointed service provider will liaise with cidb through meetings, emails and telephone.

12. Management meetings

Monthly meetings will be scheduled between cidb and the appointed service provider.

13. Forms for contract administration

For cidb

Witness

Bidder

Witness

The contract will be administered in line with the National Treasury’s general conditions of contract.

14. Electronic payments and Payment certificates

Payment will be made by EFT upon receipt of a valid tax invoice.

TABLE B: Scoring for the Approach Paper and Tenders Experience

Scoring (evaluator to score)	Description
Poor Score between 0 – 3 Score between 0 – 7	Proposal and/or work plan is poor / is unlikely to satisfy project objectives or requirements. The tenderer has misunderstood certain aspects of the scope of work and does not deal with the critical aspects of the project. The activity schedule omits important tasks or the timing of the activities and correlation among them are inconsistent with the approach paper. There is lack of clarity and logic in the sequencing
Satisfactory Score between 4 – 7 Score between 8 – 12	The approach is generic and not tailored to address the specific project objectives and requirements. The approach does not adequately deal with the critical characteristics of the project. All key activities are included in the activity schedule, but are not detailed. There are minor inconsistencies between timing, project deliverables and the proposed approach.
Good Score between 8 – 11 Score between 13 - 17	The approach is specifically tailored to address the specific project objectives and requirements and is sufficiently flexible to accommodate changes that may occur during execution. The work plan fits the approach paper well; all important activities are indicated in the activity schedule and their timing and sequencing is appropriate and consistent with project objectives and requirements. There is a fair degree of detail that facilitates understanding of the proposed work plan
Very good Score between 12 – 15 Score between 18 - 25	Besides meeting the “good” rating, the important issues are approached in an innovative and efficient way, indicating that the tenderer has outstanding knowledge of state-of-the- art approaches. The approach paper details ways to improve the project outcomes and the quality of the outputs. The sequencing and timing of activities are very well defined, indicating that the tenderer has optimized the use of resources and the work plan permits flexibility to accommodate contingencies.

For cidb

Witness

Bidder

Witness

Annexure B PERFORMANCE RECORD IN SIMILAR WORK (LIST OF PROJECTS)

PLEASE FURNISH US WITH THREE (03) REFERENCES IN THE BELOW TABLE AS THERE ARE POINTS ALLOCATED FOR EACH REFERENCE

EMPLOYER: CONTACT PERSON AND TELEPHONE NUMBER	NATURE OF SERVICE	CONTRACT VALUE (INCLUSIVE of VAT)	DATE COMPLETED OR EXPECTED TO BE COMPLETED
(Client) (Contact person) (Tel) (email)			
(Client) (Contact person) (Tel) (email)			
(Client) (Contact person) (Tel) (email)			

SIGNATURE: **DATE:**
 (of person authorized to sign on behalf of the Tenderer)

For cidb

Witness

Bidder

Witness

To be completed by referee

Referee Legal Name:			
Client/ Referee Name:			
Bid Number of the previous or current project:			
Bid Description			
Describe the service/ work the above bidder provided to your organisation below			
Please score on the attributes / criteria listed below as follows: 1 = Poor, 2 = Average, 3 = Good, 4 = Excellent, 5 = Best in Class			
Criteria			
Professionalism			
Customer centricity			
Turnaround times			
Completion times			
Satisfaction with bidder			
satisfaction with quality of work / service			
Technical Support and Maintenance			
After Sales Support and Training			
Product Knowledge			
Project planning and Management			
Configuration and Performance			
Overall Impression			
Duration of the contract		Would you use the provider again?	
Completed by:			
Signature:			
Company Name:			

For cidb

Witness

Bidder

Witness

Contact Telephone Number:	
Date:	
This document without the referee company stamp will be considered invalid	
COMPANY STAMP	
ANY comments	

NB: Please ensure that this template is completed by each referee and submitted with this bid document in order to claim points for contactable references in Annexure B

For cidb

Witness

Bidder

Witness

Annexure D

SPECIAL CONDITIONS OF CONTRACT

Notes


The purpose of this document is to:

- (i) Draw special attention to certain special conditions applicable to the cidb's bids, contracts and orders; and
- (ii) To ensure that all bidders are familiar the special provisions, requirements and conditions that will be applicable in the undertaking of the project and which will form part of the contract documentation and of which due cognisance must be taken in the bidding process.


In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract.


Whenever there is a conflict, the provisions in the SCC shall prevail.




For cidb



Witness



Bidder



Witness

1. Bid Submission

1.1 Bidders will be permitted to submit bids by:

- 1.1.1 Hand : Bid box at cidb Reception is accessible from 8:00 to 16:30 weekdays
- 1.1.2 Couriered bids: it is the responsibility of the service provider to ensure that the bid is deposited in the tender box before closure.

1.2 Bids should be delivered at the following address:

**Construction Industry Development Board
Block N&R SABS Campus, 2 Dr Lategan Road,
Groenkloof
Pretoria.**

1.3 Closing Date: 16 July 2019

1.4 Closing Time: 11:00 am

1.5 Compulsory Briefing session: There is no compulsory briefing sessions for this bid

2. Validity of Bids

Bidders are required to submit bids that are valid for 90 days.

3. Method of Evaluation

3.1 For this bid, a two-stage bidding procedure will be used:

First stage – Evaluation of functionality

- Bids will only be evaluated in terms of the criteria stipulated in the bidding documents.
- Only suppliers who meet the minimum of 80% on functionality will be considered for second stage of evaluation
- Bids that fail to achieve the minimum qualifying score will be disqualified

Second Stage – Evaluation on Price and BEE

- Only acceptable bids after technical evaluation will be evaluated further in terms of the 80/20 or 90/10 preference point systems prescribed in Preferential Procurement Regulations **6 and 7**

POINTS AWARDED FOR PRICE

THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of bid under consideration

P_t = Price of bid under consideration

P_{min} = Price of lowest acceptable bid

For cidb

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Bidder

Witness

POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

3.2 Only one (1) copy of the technical proposal and pricing is required.

4. Late Bids

Bids received after the time stipulated will not be considered. Late bids will be posted back to the bidder un-opened.

5. Clarification or Alterations of Bids

- 1.1 Bidders will not be requested or permitted to alter their bids after the deadline for receipt of bids.
- 1.2 Requests for clarification needed to evaluate bids and the bidder's responses should be made in writing.

6. Completeness of Documentation

- 6.1 It will be ascertained whether bids:
 - a. Include original tax clearance certificates
 - b. Have been properly signed and completed
 - c. Are substantially responsive to the bidding documents
 - d. Have all the necessary documents attached
 - e. Are generally in order.
- 6.2 If a bid is not substantially responsive, that is, it contains material deviations from or reservations to the terms, conditions and specifications in the bidding documents, it will not be considered further.
- 6.3 The bidder will not be permitted to correct or withdraw material deviations or reservations once bids have been opened.
- 6.4 Bidders are to use the below checklist to ensure completeness of the bid document:

For cidb

Witness

Bidder

Witness

CHECKLIST OF RETURNABLE SCHEDULES AND DOCUMENTS

Please adhere to the following instructions

- Tick in the relevant block below, the documents and schedules that form part of your response
- Ensure that the following documents are completed and signed where applicable:
- Use the prescribed sequence in attaching the annexes that complete the Bid Document
- Should all of these documents not be included, the bidder may be disqualified on the basis of non-compliance/ non-responsiveness

YES NO THE BID / REQUEST FOR QUOTATION RETURNABLE SCHEDULE OR DOCUMENT

SECTION 1 (The following compulsory statutory documents must be completed and signed/ submitted)

- | | | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | SBD1: Invitation to Bid |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD2: Tax Clearance Certificate Requirement |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD3.1: Pricing Schedule – Firm Prices (Purchases) |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD4: Declaration of Interest form |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD6.1: Preference Claim Forms in terms of Preferential Procurement Regulations AND accredited and Valid BEE certificates or Sworn Affidavit (For EMEs & QSEs) . SBD6.1 must be completed when claiming for BEE points. |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD8: Declaration of Bidder’s Past Supply Chain Practices |
| <input type="checkbox"/> | <input type="checkbox"/> | SBD9: Certificate of Independent Bid Determination |
| <input type="checkbox"/> | <input type="checkbox"/> | Record of Addenda issued to bidders before the bid closing date (To be completed only if cidb issued addenda) |
| <input type="checkbox"/> | <input type="checkbox"/> | Certified copies (Copy with original stamp) of your CIPC company registration documents listing all members with percentages, in case of a CC or Pty |
| <input type="checkbox"/> | <input type="checkbox"/> | Certified copies of South African Identity Documents or Valid Passports of Members. Directors / owner (In a case of a sole proprietor or Partnership) |
| <input type="checkbox"/> | <input type="checkbox"/> | Certified copies (Copy with original stamp) of all latest share certificates, in case of a company |
| <input type="checkbox"/> | <input type="checkbox"/> | A partnership letter/ Partnership agreement (In case of a Partnership) |
| <input type="checkbox"/> | <input type="checkbox"/> | A Joint Venture Agreement in case of a Joint Venture |
| <input type="checkbox"/> | <input type="checkbox"/> | Proof of registration with the National Treasury Central Supplier Database |

SECTION 2 THE CONTRACT

- | | | |
|--------------------------|--------------------------|---|
| <input type="checkbox"/> | <input type="checkbox"/> | Annexure A: Methodology |
| <input type="checkbox"/> | <input type="checkbox"/> | Annexure B: Tenderers experience (Proposal and List of traceable references of previous and current clients) |
| <input type="checkbox"/> | <input type="checkbox"/> | Annexure C: Experience of Key personnel (Certified relevant Academic Qualifications, detailed CV) |

For cidb Witness

Bidder Witness

Annexure D: Special Conditions of Contract (SCC)

Annexure E: General Conditions of Contract (GCC)

7. Rejection of all Bids

The cidb reserves the right to reject of all bids if and when deemed necessary. This is justified when there is lack of effective competition, or bids are not substantially responsive.

8. Exclusionary clause.

Under no circumstances will the employer be obliged to evaluate any service provider whose contract has, in the past three years, been cancelled due to; non-performance or abuse of any public procurement process.

Notwithstanding the foregoing, all services providers shall, for evaluation purposes, be obliged to disclose all pending appeal or review proceedings instituted for or against them.”

For cidb

Witness

Bidder

Witness

Annexure E

**GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT**

Notes


The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.


In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract.


Whenever there is a conflict, the provisions in the SCC shall prevail.




For cidb



Witness




Bidder




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TABLE OF CLAUSES


1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information inspection
6. Patent Rights
7. Performance security
8. Inspections, tests and analyses
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental Services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Variation orders
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Anti-dumping and countervailing duties and rights
25. Force Majeure
26. Termination for insolvency
27. Settlement of Disputes
28. Limitation of Liability
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30. Applicable law
31. Notices
32. Taxes and duties
33. Transfer of contracts
34. Amendments of contracts
35. Prohibition of restricted practices




For cidb



Witness



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Witness

General Conditions of Contract

1. Definitions

The following terms shall be interpreted as indicated:

1.1 **“Closing time”** means the date and hour specified in the tender documents for the receipt of Tenders.

1.2 **“Contract”** means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 **“Corrupt practice”** means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.

1.5 **“Countervailing duties”** are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 **“Day”** means calendar day.

1.8 **“Delivery”** means delivery in compliance of the conditions of the contract or order.

1.9 **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.

1.10 **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained.

1.11 **“Dumping”** occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

1.12 **“Force majeure”** means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among Bidders (prior to or after Tender submission) designed to establish Tender prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 **“GCC”** means the General Conditions of Contract.

1.15 **“Goods”** means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 **“Imported content”** means that portion of the tender price represented by the cost

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of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the Tender will be manufactured.

1.17 “**Local content**” means that portion of the tender price, which is not included in the imported content provided that local manufacture does take place.

1.18 “**Manufacture**” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 “**Order**” means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 “**Project site,**” where applicable, means the place indicated in tender documents.

1.21 “**Purchaser**” means the organization purchasing the goods.

1.22 “**Republic**” means the Republic of South Africa.

1.23 “**SCC**” means the Special Conditions of Contract.

1.24 “**Services**” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “**Supplier**” means the successful bidder who is awarded the contract to maintain and administer the required and specified service(s) to the State.

1.26 “**Tort**” means in breach of contract.

1.27 “**Turnkey**” means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.

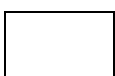
1.28 “**Written**” or “**in writing**” means hand-written in ink or any form of electronic or mechanical writing.

2. Application

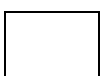
2.1 These general conditions are applicable to all Tenders, contracts and orders including Tenders for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the tender documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.

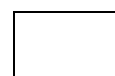
2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.



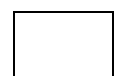
For cidb



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3. General

3.1 Unless otherwise indicated in the tender documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a Tender. Where applicable a non-refundable fee for documents may be charged.

3.2 Invitations to Tender are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the tender documents and specifications.

5. Use of contract documents and information inspection

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent Rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

6.2 When a supplier developed documentation / projects for the municipality / municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

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(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the tender documents or another form acceptable to the purchaser; or

(b) a cashier's or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

8.1 All pre-tender testing will be for the account of the bidder.

8.2 If it is a Tender condition that goods to be produced or services to be rendered should at any stage be subject to inspections, tests and analyses, the bidder or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser.

8.3 If there are no inspection requirements indicated in the tender documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into

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consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods and arrangements for shipping and clearance obligations shall be made by the supplier in accordance with the terms specified in the contract.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:

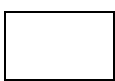
- (a) Performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) Furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) Performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) Training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

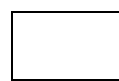
14. Spare parts

14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) Such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) In the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.


For cidb


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15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his Tender, with the exception of any price adjustments authorized or in the purchaser's request for Tender validity extension, as the case may be.

18. Variation orders

18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

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19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under these contracts if not already specified in the Tender. Such notification, in the original Tender or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

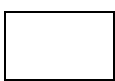
21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.

21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.

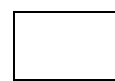
21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.


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23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) If the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) If the supplier fails to perform any other obligation(s) under the contract; or
- (c) If the supplier, in the judgement of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

24. Antidumping and countervailing duties and rights

24.1 When, after the date of Tender, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or antidumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

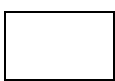
25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

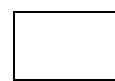
25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.


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27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

28. Limitation of Liability

28.1 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

28.2 Notwithstanding any reference to mediation and/or court proceedings herein,
(a) The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) The purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.

28.3 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

(a) The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

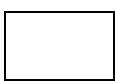
30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

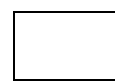
31. Notices

31.1 Every written acceptance of a Tender shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his Tender or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.


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32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a Tender SARS must have certified that the tax matters of the preferred bidder are in order.

32.4 No contract shall be concluded with any bidder whose municipal rates and taxes and municipal services charges are in arrears.

33. Transfer of contracts

33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser

34. Amendment of contracts

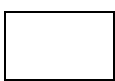
34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.

35. Prohibition of restricted practices

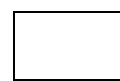
35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding.

35.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No. 89 of 1998.

35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.


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