



WHAT ARE THE BENEFITS FOR YOU AS A CLIENT / GOVERNMENT DEPARTMENT?

- Video Conferencing Facility
- Linkage to the National Contractor Development Programme

WHAT ARE THE BENEFITS FOR YOU AS AN EMERGING CONTRACTOR?

- Access to information on financial assistance offered by various financial institutions
- Access to information on materials, suppliers, pricing, etc
- Business to business linkage enabling contractors to contact each other and find appropriate partners and skills
- Facilitate limited access to technology - computers, website facilities, software relevant to contracting, tendering, safety and quality management
- Access to training, workshops and seminars eg:
 - generic business skills
 - specific skills ie. contract management, supervision, etc
- Potential sub-contracting opportunities
- Potential Joint Ventures for 'up-tendering'.

WHAT ARE THE BENEFITS FOR YOU AS AN ESTABLISHED CONTRACTOR?

- Sourcing of sub-contractors
- Joint Venture opportunities
- Facilitate implementation of the construction charter
- Support in growing your industry.



ANONYMOUS FRAUD REPORTING HOTLINE:

Toll free number: 0800 11 24 32 (06h00 to 10h00)

Toll free facsimile: 088 012 644 8084

E-mail: cidb@tipoffsatwork.co.za

Website: www.tipoffsatwork.co.za

P.O.Box: Tipoffs@Work

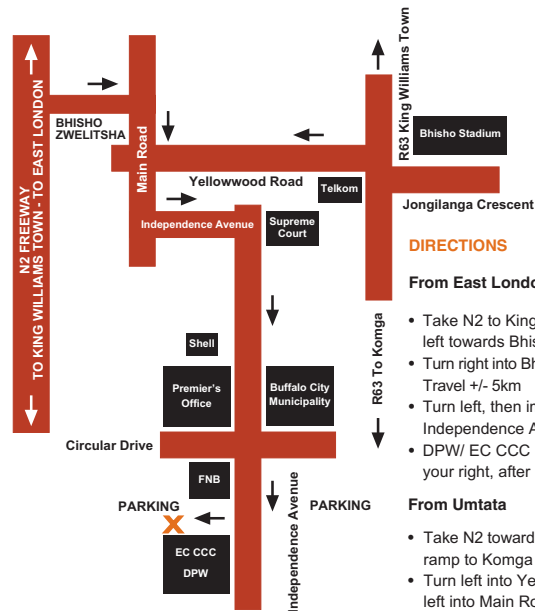
PO Box 10312, Centurion, 0046

WHAT SHOULD BE REPORTED THROUGH THE ANONYMOUS FRAUD HOTLINE?

Any knowledge or suspicion of unethical behaviour which includes any of the following:

Fraud, corruption, theft, nepotism, conflicts of interest, non-compliance with CIDB rules and regulations, favouritism, discrimination, fruitless, wasteful and unauthorised expenditure, abuse of position, any dishonest behaviour, somebody apparently living beyond their means, etc.

WHERE TO FIND THE CCC:



DIRECTIONS

From East London

- Take N2 to King Williams Town, turn left towards Bhisho / Zwelitsha Road
- Turn right into Bhisho (Main Road). Travel +/- 5km
- Turn left, then immediate right into Independence Avenue
- DPW/ EC CCC is the next building on your right, after FNB.

From Umtata

- Take N2 towards East London, take off ramp to Komga (R63)
- Turn left into Yellowwood Road, then left into Main Road
- Turn left, then immediate right into Independence Avenue
- DPW/ EC CCC is the next building on your right, after FNB.



Construction Contact Centre

PHYSICAL ADDRESS

DEPT OF PUBLIC WORKS
QHASANA BUILDING
INDEPENDENCE AVENUE
BHISHO

Tel: 0861 222 327 /

0861 CCC ECP

Facsimile: 086 674 2908

E-mail: ecpsccc@cidb.org.za

Website: www.cidb.org.za





AIM

The aim of the Construction Contact Centre (CCC) is to provide clients, stakeholders, partners and Construction Industry Development Board (CIDB) registered contractors with a one stop construction support service. This concept is an initiative by CIDB and the National and Provincial Departments of Public Works (DPW's) in support of contractors and construction industry development.

SUPPORTING CONTRACTOR DEVELOPMENT BY:

- Growing contracting capacity
- Promoting Equity (targeted contractor development)
- Encouraging continuity and sustainable work opportunities
- Improving industry standards and performance in terms of quality, employment conditions, skills, safety, health, etc.

SERVICES

The services to be rendered by the CCC include:

- **Contractor Registration Advice and Help Desk**
 - Distribution of CIDB registration forms through CCC Help Desks
 - Registration, upgrades and renewal process streamlining
 - Advice service
- **Support Services**
 - Support to clients and contractors (emerging and established)
 - Procurement and best practice advice to client departments
 - Facilitating access to contractor development training
 - Facilitating access to finance and technical support services
 - Facilitating access to information, communication and technology (Internet, email, quicklinks, webcams, video conferencing, etc.)
 - Facilitating business to business linkages and networking opportunities (subcontracting, Joint Ventures, etc.)
 - Facilitating links to key stakeholders/partners

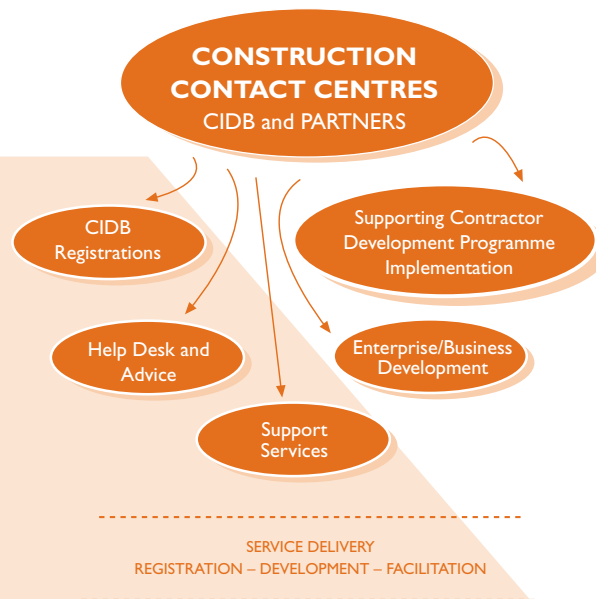


Enterprise and Business Development

- Facilitation of links to CIPRO, SARS, Tax/VAT Compliance, etc.
- Providing information to business, SME, entrepreneurial guides
- Facilitating Referrals to other contractors, suppliers and construction support services

Contractor Development

- Supporting implementation of National and Provincial contractor development programmes
- Ongoing facilitation on access to finance and addressing other areas of contractor challenges
- Supporting targeted developmental programmes
- Contractor and clients support - webcams/video conferencing, and information sharing.



COMMUNICATION NETWORKS

The CIDB and all provincial CCC's will be interlinked. This will provide the user of the centres with information regarding the construction industry in South Africa.

PARTNERS AND CCC STAKEHOLDERS

The CCC concept is premised on a partnered approach. Partners and stakeholders will contribute in different ways to enhance the performance of the CCC. Amongst others, partners and stakeholders include:

- National and Provincial DPW's
- CIDB

Potential partners include:

- Government Infrastructure Departments
- DTI - SEDA
- Developmental Agencies
- Regulatory Authorities
- CETA
- Higher Education and FET Institutions
- Private Sector
- Professional bodies and industry associations
- Established industry and contractors
- Banks and other financing organizations
- Material Suppliers
- CSIR

WHAT ARE THE BENEFITS FOR YOU AS A PARTNER?

- Visibility
- Marketing opportunities
- Access to information
- Access to CIDB resources and registered contractors
- Facilitate industry charter implementation for your company / organisation.